


# A Simplified View of Results Accountability for Community-wide Efforts to Improve the Well-being of Whole Populations

Answer these questions (every week, month, quarter or year):

1. What population are we concerned about?
2. What conditions of well-being do we want for these folks? (results)
3. How could we measure these conditions? (experience & indicators)
4. How are we doing on the most important measures? (baselines)
5. Who are the partners who have a role to play in doing better?
6. What works (what would it take) to do better?
7. What do we propose to do?

Put it in this format:

<p><u>Result:</u> Clean Environment</p> <p>Indicator Baselines</p>  <p>Story behind the baselines</p> <p>What it would take to turn the curves?</p> <p>What we and our partners propose to do.</p>	<p><u>Optional Appendices</u></p> <ul style="list-style-type: none"><li>A. Data Development Agenda</li><li>B. Information and Research Agenda (about causes &amp; what works)</li><li>C. Secondary Measures detail</li><li>D. Partners detail</li><li>E. Current actions (that are working)</li><li>F. Proposed next year detail</li><li>G. 2 to 10 Year agenda detail</li></ul>
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Link to Budget

# A Simplified View of Performance Accountability for Programs, Agencies and Service Systems

Answer these questions (every week, month, quarter or year):

1. Who are our customers? (customer population)
2. How can we measure if our customers are better off?  
(customer results)
3. How can we measure if we're delivering service well?
4. How are we doing on the most important of these measures?  
(baselines and the story behind the baselines)
5. Who are the partners who have a role to play in doing better?
6. What works to do better?
7. What do we propose to do?

Put it in this format:

<p><u>Program:</u> Road Maintenance</p> <p>Mission or Purpose of the Program</p> <p>Performance Measure Baselines</p> <p>_____</p> <p>Story behind the baselines</p> <p>What will be done to improve performance in the next two years.</p>	<p><u>Optional Appendices</u></p> <p>A. Data Development Agenda</p> <p>B. Information and Research Agenda (about causes &amp; what works)</p> <p>C. Secondary Measures detail</p> <p>D. Partners detail</p> <p>E. Current actions (that are working)</p> <p>F. Proposed next year detail</p> <p>G. 2 to 10 Year agenda detail</p>
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# A Simplified View of Results Based Grantmaking for Foundations and Other Funders

Answer these questions (every week, month, quarter or year):

1. What conditions of well-being do we hope to affect for the better (results)?
2. How would we recognize those conditions in measureable terms (indicators)?
3. For the places we are considering helping, how are they doing on these measures (baselines)?
4. What is the story behind the baselines?
5. Who are the partners who have a potential role to play in doing better?
6. What would it take to turn the curves? What strategy should the community (city, county, state) as a whole pursue to make this happen?
7. What is our role in that larger strategy?

Put it in this format:

<p><b><u>Result:</u> Children live in safe and loving families</b></p>
<p><b>Indicator Baselines</b> (and/or Service System Performance baselines)</p> <p>_____</p>
<p><b>Story behind the baselines</b></p>
<p><b>What would it take (what complete strategy is required) to turn the curves?</b></p>
<p><b>Our role in this larger strategy</b></p>

**Optional Appendices**

- A. Data Development Agenda
- B. Information and Research Agenda (about causes & what works)
- C. Secondary Measures detail
- D. Partners detail (current & potential)
- E. Current actions (that are working)
- F. Proposed next year detail
- G. 2 to 10 Year agenda detail

Link to Budget